

COURSE COS2050: HAIR CARE & CUTTING 1 (CLIENT SERVICES)**Level:** Intermediate**Theme:** Haircutting**Prerequisites:** COS2040 Haircutting 1
COS1040 Forming & Finishing 1
COS1030 Hair & Scalp Care 1
COS1010 Personal Images**Description:** Students analyze a client's need for hair and scalp care and perform the necessary services.**Parameters:** Access to a professional hairstyling facility.**Note:** Journeyman hairstylist qualification required.**Curriculum and Assessment Standards**

| General Outcomes | Assessment Criteria and Conditions | Suggested Emphasis |
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| <p><i>The student will:</i></p> <ul style="list-style-type: none"> • meet, greet and make a client feel welcome and comfortable, and prepare the client for selected services • consult with and analyze a client's needs for hair and scalp care and haircutting services, and recommend suitable services • perform hair and scalp care and haircutting services agreed to by a client in a safe and sanitary manner, and record information on services performed • demonstrate basic competencies. | <p><i>Assessment of student achievement should be based on:</i></p> <ul style="list-style-type: none"> • Process in which the student will: <ul style="list-style-type: none"> – perform client orientation, preparation, analysis and consultation procedures to standards indicated on a client services performance chart. • Product in which the student will: <ul style="list-style-type: none"> – perform a variety of client services to a minimum of six clients' satisfaction. • Observations of individual effort and interpersonal interaction during the learning process. <p><i>Assessment Tool</i> <i>Basic Competencies Reference Guide and any assessment tools noted above</i></p> | <p style="text-align: center;">50</p> <p style="text-align: center;">50</p> <p style="text-align: center;">Integrated throughout</p> |

COURSE CS2050: HAIR CARE & CUTTING 1 (CLIENT SERVICES) (continued)

| Concept | Specific Outcomes | Notes |
|--------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|
| Client Orientation | <p><i>The student should:</i></p> <ul style="list-style-type: none"> • greet each client by name and introduce self • follow salon/shop policy for assisting client with coats, hats and personal belongings • direct and assist client to be seated at work area • describe client's need for hairstyling services • consult with client to determine required services. | |
| Client Preparation | <ul style="list-style-type: none"> • analyze client's hair and scalp • recommend hairstyling services and hairstyle based on analysis • advise client of cost of each service • drape client for wet/dry service • remove hair ornaments, if present • request client to remove facial adornments, if necessary, and have client put them in safe place • brush hair thoroughly (before and after analysis) as needed • establish a data base (e.g., record card) for each client • complete record card for each service provided. | |
| Client Services <ul style="list-style-type: none"> • Shampooing | <ul style="list-style-type: none"> • check that client is properly draped for a wet service • direct and assist client to the shampoo area • position client and ensure client's neck is placed properly on shampoo sink • ensure that cape and towel(s) are appropriately positioned to protect client's clothing • select a shampoo appropriate to condition of the hair and scalp • perform a complete shampoo | |

MODULE COS2050: HAIR CARE & CUTTING 1 (CLIENT SERVICES) (continued)

| Concept | Specific Learner Expectations | Notes |
|------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|
| <ul style="list-style-type: none"> • Shampooing (continued) • Conditioning • Haircutting • Forming and Finishing | <p><i>The student should:</i></p> <ul style="list-style-type: none"> • towel dry hair • wrap hair in towel and assist client to return to setting area if conditioning service has not been requested • select the conditioner appropriate to client’s needs and agreed to by client • apply conditioner and allow to process according to manufacturer’s instructions • rinse excess conditioner from hair and scalp, if necessary • wrap hair in towel and assist client to return to setting area • re-drape client for dry service • perform haircutting/hairthinning services following consultation with client • form hair using appropriate forming implements to produce the desired hairstyle • dry the hair, and use appropriate finishing implements to create a clean and suitable hairstyle. | |
| <p>Safety and Sanitation</p> | <ul style="list-style-type: none"> • follow safe and sanitary procedures for each service • maintain a safe, clean work area • sanitize and return implements and materials to proper storage areas after use • dispose of waste materials in an environmentally safe manner. | <p>Review local and provincial health and safety regulations.</p> |

