

COURSE COS2110: COLOURING & REMOVAL 1 (CLIENT SERVICES)

Level: Intermediate

Theme: Chemical Services: Haircolouring

Prerequisites: COS2100 Colour Removal 1
 COS2090 Colouring 1
 COS1030 Hair & Scalp Care 1
 COS1010 Personal Images

Description: Students analyze the condition of a client’s hair and scalp, and prepare for and perform colouring and colour removal services.

Parameters: Access to a professional hairstyling facility.

Note: Journeyman hairstylist qualification required.

Curriculum and Assessment Standards

General Outcomes	Assessment Criteria and Conditions	Suggested Emphasis
<p><i>The student will:</i></p> <ul style="list-style-type: none"> • meet, greet, welcome and orient a client to haircolouring and colour removal services • consult with and analyze a client’s needs, hair and scalp condition and suitability for haircolouring or colour removal services, and recommend suitable services • perform colouring or decolouring services agreed to by a client in a safe and sanitary manner, and record information on services performed and chemicals used • demonstrate basic competencies. 	<p><i>Assessment of student achievement should be based on:</i></p> <ul style="list-style-type: none"> • Process in which the student will: <ul style="list-style-type: none"> – perform a minimum of four client orientation and preparation procedures to standards indicated on a client services performance chart – perform a minimum of four client consultation and client analysis procedures and recommend services. • Product in which the student will: <ul style="list-style-type: none"> – perform a minimum of two colouring and two colour removal services. <p><i>Assessment Tool</i> <i>COSTAT2110: Colour and Removal 1 (Client Services)</i></p> <ul style="list-style-type: none"> • Observations of individual effort and interpersonal interaction during the learning process. <p><i>Assessment Tool</i> <i>Basic Competencies Reference Guide and any assessment tools noted above</i></p>	<p>20</p> <p>30</p> <p>50</p> <p>Integrated throughout</p>

COURSE COS2110: COLOURING & REMOVAL 1 (CLIENT SERVICES) (continued)

Concept	Specific Outcomes	Notes
Client Orientation	<p><i>The student should:</i></p> <ul style="list-style-type: none"> • greet each client by name and introduce self • follow salon/shop policy for assisting clients with coats, hats and personal belongings • direct and assist client to be seated at work area • identify and describe client's needs and wants for haircolouring services. 	
Client Preparation	<ul style="list-style-type: none"> • analyze client's hair and scalp; assess suitability for colouring, colour removal services • identify suitable alternatives and recommend haircolouring and other services based on analysis • consult client and determine preferred style and desired colour service • advise client of cost of each service • drape client for wet/dry service • remove hair ornaments, if present • request client to remove facial adornments, if necessary, and have client put them in safe place • prepare hair (e.g., brush, section, cover), as necessary. 	
Patch/Predisposition Test	<ul style="list-style-type: none"> • perform a skin test 24 to 48 hours before intended date of colour application (if an aniline derivative colouring agent is to be used) • check the effects of the patch test; proceed if a positive reaction is not indicated; i.e., no adverse effect on skin is indicated. 	
Equipment, Material Preparation	<ul style="list-style-type: none"> • prepare the work area for specific haircolouring service • access and arrange all items required. 	

MODULE COS2110: COLOURING & REMOVAL 1 (CLIENT SERVICES) (continued)

Concept	Specific Learner Expectations	Notes
Strand Test	<p><i>The student should:</i></p> <ul style="list-style-type: none"> • mix a small quantity of haircolouring or colour removal agent according to manufacturer's instructions • apply the mixture to one or more strands of hair and process the colouring agent • make changes to mixture/application, as necessary. 	
Performing Haircolouring Services	<ul style="list-style-type: none"> • drape client appropriately for each stage of the haircolouring service • ensure that a patch/predisposition test is performed when necessary and that results are negative • prepare and apply colouring/colour removal agent according to manufacturer's instructions • allow agent to process with/without aid of technology, where necessary • rinse/shampoo agent from hair, where necessary • apply finishing/conditioning rinse (if required) • prepare hair for forming and finishing. 	
Sequencing Services	<ul style="list-style-type: none"> • state informed decisions about sequencing/scheduling chemical services; e.g., permanent waving, haircolouring, colour removal, highlighting. 	
Keeping Records	<ul style="list-style-type: none"> • establish a data base (e.g., record card) for each client • record details of hair and scalp condition, services provided, chemicals used and client satisfaction with results. 	

MODULE COS2110: COLOURING & REMOVAL 1 (CLIENT SERVICES) (continued)

Concept	Specific Learner Expectations	Notes
Safety and Sanitation	<p><i>The student should:</i></p> <ul style="list-style-type: none">• identify and follow safe and sanitary colouring and colour removal practices• maintain a clean, safe work area• sanitize and return all items to proper storage areas• dispose of waste materials in an environmentally safe manner.	Review local and provincial health and safety regulations.