

COURSE COS2170: MANICURING 3 (CLIENT SERVICES)

Level: Intermediate

Theme: Nail Care

Prerequisites: COS2150 Manicuring 2
COS1070 Manicuring 1
COS1010 Personal Images

Description: Students analyze hands and nails to determine manicure needs and the presence of treatable and nontreatable conditions, as well as select and perform appropriate manicure and related services.

Parameters: Access to a professional esthetology facility.

Curriculum and Assessment Standards

General Outcomes	Assessment Criteria and Conditions	Suggested Emphasis
<p><i>The student will:</i></p> <ul style="list-style-type: none"> meet, greet and orient a client to available manicure services consult with and analyze a client’s hands, nails and manicure needs, and perform services in a safe and sanitary manner demonstrate basic competencies. 	<p><i>Assessment of student achievement should be based on:</i></p> <ul style="list-style-type: none"> Process and Product in which the student will: <ul style="list-style-type: none"> perform a minimum of three client orientation and preparation procedures to standards indicated on a client services performance chart. perform a minimum of three client services related to manicure. <p><i>Assessment Tool</i> <i>COS2170: Manicuring 3 (Client Services)</i></p> <ul style="list-style-type: none"> Observations of individual effort and interpersonal interaction during the learning process. <p><i>Assessment Tool</i> <i>Basic Competencies Reference Guide and any assessment tools noted above</i></p>	<p>30</p> <p>70</p> <p>Integrated throughout</p>

Concept	Specific Outcomes	Notes
Client Orientation	<p><i>The student should:</i></p> <ul style="list-style-type: none"> greet each client by name and introduce self follow salon/shop policy for assisting clients with coats, hats and personal belongings direct and assist client to be seated at work area discuss client’s preferred nail services. 	

COURSE COS2170: MANICURING 3 (CLIENT SERVICES) (continued)

Concept	Specific Outcomes	Notes
Client Consultation and Analysis	<p><i>The student should:</i></p> <ul style="list-style-type: none"> • analyze client’s hands and nails and assess their suitability for nail art services • identify alternative services and recommend specific nail art and related services based on analysis • consult with client to determine preferred services and nail art design • advise client of cost of each service • ask client to remove rings and other hand adornments and have client put them in a safe place • perform basic manicure procedures, if necessary, to prepare nail(s) for nail art applications. 	
Equipment, Cosmetics and Implements Preparation	<ul style="list-style-type: none"> • prepare the work area for client-approved service(s) • access and arrange all items required for the service(s). 	
Performing Nail Art Services	<ul style="list-style-type: none"> • perform manicure and related services including: <ul style="list-style-type: none"> – plain manicures – oil manicures – hand and arm massage – nail art • use available technology to perform manicure, massage and nail art services • advise clients how they may maintain the groomed appearance of their hands, nails and nail art. 	
Keeping Records	<ul style="list-style-type: none"> • establish a data base (e.g., record card) for each manicure and related service client • update the data base after completing each manicure-related service. 	
Safety and Sanitation	<ul style="list-style-type: none"> • identify and follow safe and sanitary manicure and related service practices • maintain a clean, safe work area • sanitize and return items to their proper storage areas after use • dispose of waste materials in an environmentally safe manner. 	Review local and provincial health and safety regulations.