

COURSE COS3100: WAVE, RELAX & STRAIGHTEN HAIR (CLIENT SERVICES)

Level: Advanced

Theme: Chemical Services: Permanent Waving

Prerequisites: COS3090 Relax/Straighten Hair
 COS2080 Permanent Waving 4 (Client Services)
 COS2070 Permanent Waving 3 (Heat-assisted)
 COS2060 Permanent Waving 2 (Cold Waving)
 COS1050 Permanent Waving 1 (The Physical Process)
 COS1010 Personal Images

Description: Students analyze a client’s hair and scalp, and recommend appropriate waving, relaxing and straightening services.

Parameters: Access to a professional hairstyling facility.

Note: Journeyman hairstylist qualification required.

Curriculum and Assessment Standards

General Outcomes	Assessment Criteria and Conditions	Suggested Emphasis
<p><i>The student will:</i></p> <ul style="list-style-type: none"> • consult with and analyze a client’s waving, relaxing and straightening needs • recommend and promote appropriate services and treatments • perform client-approved services to a client’s satisfaction 	<p><i>Assessment of student achievement should be based on:</i></p> <ul style="list-style-type: none"> • Process and Product in which the student will: <ul style="list-style-type: none"> – determine clients’ waving, relaxing or straightening needs and perform a minimum of one waving, relaxing and straightening procedures including: <ul style="list-style-type: none"> • client consultation and analysis • client preparation • pre-conditioning, where necessary • waving, relaxing or straightening service • post-conditioning • forming and finishing. <p><i>Assessment Tool</i> <i>COSTAT3100: Wave, Relax & Straighten (Client Services)</i></p>	<p></p> <p>20</p> <p>10</p> <p>10</p> <p>45</p> <p>5</p> <p>10</p>

COURSE COS3100: WAVE, RELAX & STRAIGHTEN HAIR (CLIENT SERVICES) (continued)

General Outcomes	Assessment Criteria and Conditions	Suggested Emphasis
<p><i>The student will:</i></p> <ul style="list-style-type: none"> • demonstrate basic competencies. 	<p><i>Assessment of student achievement should be based on:</i></p> <ul style="list-style-type: none"> • Observations of individual effort and interpersonal interaction during the learning process. <p><i>Assessment Tool</i> <i>Basic Competencies Reference Guide and any assessment tools noted above</i></p>	<p>Integrated throughout</p>

Concept	Specific Outcomes	Notes
<p>Client Orientation</p>	<p><i>The student should:</i></p> <ul style="list-style-type: none"> • greet each client by name and introduce self • follow salon/shop policy for assisting clients with hats, coats and other personal belongings • drape clients appropriately • remove hair ornaments, if present. 	
<p>Client Consultation and Analysis</p>	<ul style="list-style-type: none"> • demonstrate care, concern and tact during the consultation process • analyze each client's hair and scalp to determine waving, relaxing or straightening needs • advise each client of advantages/disadvantages of different services and maintenance needs of each service • recommend waving, relaxing or straightening service • confirm each client's preferred services before starting any service. 	
<p>Preparation</p>	<ul style="list-style-type: none"> • plan the service • design the sectioning and handling patterns • select implements, chemicals and materials required to perform the service • prepare the work area. 	

MODULE COS3100: WAVE, RELAX & STRAIGHTEN HAIR (CLIENT SERVICES) (continued)

Concept	Specific Learner Expectations	Notes
Performing Services	<p><i>The student should:</i></p> <ul style="list-style-type: none"> • prepare the hair and scalp (e.g., shampoo, pre-condition), as necessary • apply protective agents and materials, as necessary • perform waving, relaxing or straightening services as agreed to by clients • take test curls/strands, as necessary • neutralize hair, as necessary and as directed by chemical manufacturer's instructions • form and finish the hair • ensure clients' comfort and safety throughout each service. 	
Keeping Records	<ul style="list-style-type: none"> • establish a data base for each client • check the data base before each service • update the data base following each service. 	
Safety and Sanitation	<ul style="list-style-type: none"> • demonstrate safe and sanitary practices • maintain a clean, safe work area • sanitize and return all items to their proper storage areas • dispose of waste materials in an environmentally safe manner. 	Review local and provincial health and safety regulations.

