

COURSE COS3210: NAIL CARE (CLIENT SERVICES) (continued)

Concept	Specific Outcomes	Notes
Client Orientation	<p><i>The student should:</i></p> <ul style="list-style-type: none"> • greet each client by name and introduce self • follow salon/shop policy for assisting clients with coats, hats and personal belongings • direct and assist clients to be seated at work area • discuss clients' preferred nail services. 	
Client Consultation and Analysis	<ul style="list-style-type: none"> • analyze client's hands and nails/feet and toenails and assess their suitability for manicure/pedicure services • identify alternative services and recommend services based on analyses • consult with client to determine preferred services • advise client of cost of each service • ask client to remove rings and other hand or foot adornments and have client put them in a safe place. 	
Equipment, Cosmetics and Implements Preparation	<ul style="list-style-type: none"> • prepare the work area for client-approved service(s) • access and arrange all items required for the service(s). 	
Performing Services	<ul style="list-style-type: none"> • perform manicure and related services including: <ul style="list-style-type: none"> – plain manicures/pedicures – oil manicures – hand and arm massage/foot massage – nail art • use available technology to perform manicure, pedicure, massage and nail art services • advise clients how they may maintain the health and groomed appearance of their hands, feet, nails and nail art. 	

MODULE COS3210: NAIL CARE (CLIENT SERVICES) (continued)

Concept	Specific Learner Expectations	Notes
Keeping Records	<p><i>The student should:</i></p> <ul style="list-style-type: none"> • establish a data base (e.g., record card) for each client's manicure, pedicure and related service • update the data base after completing each service. 	
Safety and Sanitation	<ul style="list-style-type: none"> • follow safe and sanitary service practices • perform first aid for minor cuts • maintain a clean, safe work area • sanitize and return items to their proper storage areas after use • dispose of waste materials in an environmentally safe manner. 	Review local and provincial health and safety regulations.

